

LIMITED WARRANTY

Scope of limited warranty

Skyline Design offers a limited warranty for both residential and commercial installations. Items are warranted to be free from any defect in workmanship or materials of the product. For specific details regarding warranty coverages see the warranty specification sheet. Rights under this limited warranty apply only to the original purchaser and must be pursued only through the authorized dealer from which the products were originally purchased. All warranty coverage begins with the original purchase date. This warranty is non-transferrable and does not apply to floor samples.

Exclusions

Not covered by this warranty is failure caused by abuse, neglect, acts of nature, exposure to extreme temperatures, inappropriate cleaning agents, product which has been modified or altered in any way, freight damage or lack of recommended care and maintenance.

Corrosion is a normal occurrence over time when aluminum is exposed to salt air or sea spray and is not covered under this warranty.

The colors of products may vary due to unavoidable fiber variation from the suppliers Viro®, Rehau®, Ecolene® Polystrand®, and Batyline®. Such color variations do not mean non-conformity of the products being supplied and are not considered defects under this warranty.

This warranty does not cover ordinary wear-and-tear, furniture or cushions which were not properly specified for the appropriate setting, frames or cushions with mildew that did not receive proper maintenance and cushions with normal loss of foam resiliency. Fabric supplied directly by the customer (C.O.M).

Glass must be treated with care; damage as a result of mishandling is not considered a defect under this warranty.

Service

Skyline Design will repair or replace any part of the product or the entire product if it is defective in material or workmanship, or at our option offer an allowance to retain the item in “as-is” condition. Such choice of repair, replacement, or allowance is at the sole discretion of Skyline Design. An inspection by a sales representative prior to any repairs or replacement may be required. Photographs should be taken of the entire piece along with a close-up of the damage, and included with claim, along with the original proof of purchase (dated sales receipt).

A warranty repair or replacement will be finalized with the dealer who originally purchased the products. If contact with the dealer cannot be made for reasons beyond the purchaser’s control, contact Skyline Design directly to place your claim. A return or repair authorization is necessary to begin your claim.

In the event that the product requiring replacement is no longer available we may replace with a similar item of color or style.

Transportation costs on a damaged piece or replacement will be covered to and from the dealer during the warranty period, within the continental United States. Any transportation costs after the warranty expiration are the responsibility of the consumer and/or the dealer.

- A 3 year limited warranty for residential installation covers all defects associated with workmanship or materials of Skyline Design
- A 1 year limited warranty for commercial installation covers all defects associated with workmanship or materials of Skyline Design
- Cushions have a separate 1 year limited warranty which does not cover failure due to neglect or lack of maintenance, acts of nature, inappropriate cleaning agents and/or freight damage.

WARRANTY SPECIFICATION SHEET

Residential warranty specification is as follows:

Part of Product	Scope of Warranty	Remarks
Frame	100% up to 3 years	Limitedly warranted against constructional strength, peeling.
Wicker/Woven area	100% up to 3 years (for synthetic fiber supplied by Viro®, Rehau®, Ecolene® or Polystrand®) 100% up to 2 years (for Batyline® supplied by Ferrari)	Limitedly warranted against color fastness, peeling, blistering and breakings. Limitedly warranted against any premature deterioration.
Fabric/Cushion	100% up to 1 year	Limitedly warranted against fading, seam slippage, foam flattening beyond the normal loss of resiliency.
Glass	100% up to 1 year	Limitedly warranted against manufacturing defects.

Commercial Warranty specification is as follows:

Part of Product	Scope of Warranty	Remarks
Frame	100% up to 1 year	Limitedly warranted against constructional strength, peeling.
Wicker/Woven area	100% up to 1 year (for synthetic fiber supplied by Viro®, Rehau®, Ecolene® or Polystrand®) 100% up to 1 year (for Batyline® supplied by Ferrari)	Limitedly warranted against color fastness, peeling, blistering and breakings. Limitedly warranted against any premature deterioration.
Fabric/Cushion	100% up to 1 year	Limitedly warranted against fading, seam slippage.
Glass	100% up to 1 year	Limitedly warranted against manufacturing defects.

This limited warranty requires regular care and maintenance to maintain the warranty.

To the extent permitted by law, Skyline Design's responsibility under this warranty for any of its products shall not exceed the actual purchase price of that item.

For additional information please call 1.877.595.4634 or email sales@skylinedesign.com.