

FREIGHT PROGRAM

Skyline Design offers an optional guaranteed freight program to commercial addresses, within the continental United States and Canada out of its South Florida warehouse. This optional guaranteed freight program enables clients to predetermine freight charges when ordering and provides ease of handling associated freight charges, as the freight charges are added to the original invoice.

- Items are shipped with furniture carriers. Lead time may vary from 7-14 business days, depending upon the final destination. Lead time for Canada shipments may vary from 15-20 business days. (Lead times may vary)
- All commercial delivery orders over the required minimum stated below, will ship prepaid at the percent established per region (see below).
- Oversized or extremely heavy items cost more to ship and thus may incur a freight surcharge. Surcharges may vary by zip code. Items are noted, by an asterisk (*) next to the item description. Shipment addresses without a loading dock, requiring a lift gate, are considered non-commercial deliveries.

Non-commercial deliveries may incur a freight surcharge.

Please contact your customer service representative to receive an accurate freight quote.

- Orders of which their final destination is outside the continental United States will be delivered to a freight forwarder that is designated by the customer.
- Skyline Design works with various independent residential delivery companies. Unfortunately, there is not one available in all territories. Contact your customer service representative, to confirm residential deliveries are available to your destination and receive an accurate freight quote. Residential deliveries may incur a freight surcharge. White glove service is included, for first floor deliveries. Items needing assembly may incur a surcharge. Lead times for residential deliveries are as follows: East of the Mississippi River 7-14 business days; west of the Mississippi River 14-21 business days. (Lead times may vary)
- All merchandise is shipped F.O.B. Miami, Florida. Title of goods changes when merchandise leaves the Skyline Design dock.

